

SHOPPING ONLINE > PRE-ORDERS

Dear User,

Welcome to the page that explains how pre-order purchases work on the Daema.it website.

A purchase is considered a pre-order when, at the time of placing the order, the ordered product is not available and its arrival is expected in the following weeks.

This does not constitute a contractual offer. Pre-order purchases are governed by the General Terms and Conditions of Sale published on the Daema.it website in effect at the time of placing the purchase order.

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1. LOW ENVIRONMENTAL IMPACT SHOPPING EXPERIENCE

Daema is committed to ensuring sustainable production and consumption solutions for a responsible luxury shopping experience.

You too can help reduce the impact of your shopping by choosing to purchase Daema garments through pre-order.

DAEMA S.r.l. unipersonale

Sede Legale e Operativa Via Sant'Alessandro 6 24122 Bergamo BG Italia |
Tel. 3313675046 | PEC daema.sportswear@pec.it | e-mail info@daema.it | sito web daema.it
C.F. e P. IVA IT04446000160 - REA BG - 463518 – Capitale sociale Euro 31.000,00 i.v.

This simple method allows for "on-demand" production of only the necessary number of garments to meet the demand, thereby reducing overproduction and waste.

Immerse yourself in an exciting and engaging shopping experience that puts you and the planet at the center of a greener, cleaner universe.

How can you do it?

It's extremely easy, keep reading to learn how to enjoy a low environmental impact shopping experience.

2. PRE-ORDER TERMS AND CONDITIONS

On the Daema.it website, it is possible to pre-order items that are expected to arrive in the following weeks. The indicated availability date is confirmed by the artisans collaborating with Daema for the production of their garments.

Payment for pre-orders can be made using Credit Card and Bank Transfer. Due to technical reasons, PayPal cannot be used for payments related to pre-order purchases. In the case of Credit Card payments, the amount will be charged on the same day as the order.

For pre-orders paid via Bank Transfer, payment must be made within 48 hours from the time of the order, otherwise the order will be cancelled.

Pre-order items will be shipped as soon as they become available. Daema.it disclaims any responsibility for changes in the delivery date, cancellations, or modifications to pre-order items due to changes or production delays by the artisans.

In the event that the ordered item cannot be made available, the pre-order will be cancelled, and the paid amount will be refunded using the payment method used for the original transaction.

Pre-order orders are subject to the General Terms and Conditions of Sale published on the Daema.it website, which are in effect at the time of sending the purchase order, and to which reference is made.

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3. SHIPPING SERVICES

With our Shipping service, Daema is committed to providing you with a pleasant experience and excellent service from the comfort of your home, while remaining mindful of our commitment to operating with zero impact.

Express shipments within Italy and internationally are carried out in collaboration with top couriers, primarily DHL Express. Shipping costs vary depending on the destination country. Typically, shipping is free within Italy. Please always consult the Daema.it website before making a purchase to find out the specific costs and conditions that apply to your particular order.

All deliveries made by Daema are monitored to ensure direct delivery to the recipient (door-to-door service), guaranteeing a pleasant and efficient experience of responsible luxury shopping.

Upon receiving your package, we kindly remind you to check that the packaging is intact, undamaged, not wet, or otherwise altered, including the sealing materials. In your best interest, please indicate any anomalies on the carrier's transport document and accept the package with a reservation.

If there are obvious signs of tampering or alteration, do not sign for the delivery and immediately return the package to the courier. They will return it to our facility to verify that the contents are intact before reshipping it to you as soon as possible. Please notify us by email at shop@daema.it to report the issue. This will allow us to monitor and expedite the return of the item you are eagerly waiting to wear for your next match!

4. PACKAGING

Even in the choice of packaging, Daema favors the use of eco-friendly materials, utilizing recycled and FSC® certified papers whenever possible.

For the garment packaging necessary to protect the items during transportation, we have opted for recycled and recyclable materials.

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5. RETURNS

For the returns procedure, please refer to the Sales Conditions available on the Daema.it website.

You can access the Sales Conditions through the following link: [General Conditions of Sale - Daema](#).

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